

**Updated Notice for SAKS GLOBAL customers:**

As of January 14<sup>th</sup>, 2026, parent company **Saks Global** has filed for Chapter 11 bankruptcy, impacting several of its brands including, but not limited to, Saks Fifth Ave, Off 5th, Saks.com, O5.com, and Neiman Marcus. Saks Global exclusively controls the authorization and funding of all associated sales tax refunds. Since October 2023, Saks Global has halted regular refund approvals and payments and has not authorized or funded payment of outstanding past-due refunds.

As a result, no refund payment is guaranteed at this time for any impacted transactions prior to January 13<sup>th</sup>, 2026, and no payment timeline can be provided. Any refund approval or payment timing is solely dependent on decisions and funding made by Saks Global through its bankruptcy process.

TaxFree Shopping will continue to review customer accounts for any refund amounts that have already been fully approved and funded by Saks Global. To the extent such funds are received, TaxFree Shopping will remit those amounts promptly. TaxFree Shopping does not control refund approvals, funding, or payment timelines for the affected Saks Global brands.

If Saks Global does not authorize or fund payment of outstanding refunds during or following its bankruptcy proceedings, any remaining refund balances associated with these brands may ultimately be deemed uncollectable and closed due to non-payment by Saks Global.

Neiman Marcus customers may continue to submit refund requests at this time; however, approval and payment of such refunds are not guaranteed and remain subject entirely to authorization and funding by Saks Global.

For questions, please contact our Main Office at [status@taxfreeshipping.com](mailto:status@taxfreeshipping.com) with details of your application so we may review your account and advise on any available options.